

Protect Your Pipes

Keep cabinet doors open during cold spells to allow warm air to circulate around the pipes.

Seal openings in your home to prevent cold air from leaking through.

Allow a slow trickle of water to flow through faucets connected to water pipes that run through unheated spaces.

Know where the main water shutoff valve is in your home and how to turn it off. Insulate pipes in unheated spaces such as garages, basements, and crawl spaces. If pipes freeze, use a hairdryer to thaw lines. Thawing this way may not be fast, but it will be safe. Never use an open flame to thaw pipes.

If there is no water coming into your home, call BWSC's 24-hour Emergency Assistance Line at 617-989-7000.



A frozen pipe could burst and become a costly inconvenience.

Help Clear Snow After a Storm

Did you know Boston has over 30,000 catch basins and over 12,000 fire hydrants? You can assist in keeping hydrants clear of snow so the Boston Fire Department can access them quickly in case of emergency. Clearing snow, ice, and debris from the tops of catch basins will also prevent street flooding as snow and ice melt.

Not sure where your nearest catch basins

and hydrants are located? BWSC's Hydrant and Catch Basin Locator Map can help you find them - visit www.bwsc.org.



Water & Sewer Rates for 2020

Consumption (Cu. Ft./Day)	Water		Sewer	
	Per 1,000 Cubic Feet	Per 1,000 Gallons	Per 1,000 Cubic Feet	Per 1,000 Gallons
First 19	\$53.86	\$7.201	\$75.39	\$10.078
Next 20	\$57.52	\$7.689	\$82.02	\$10.965
Next 50	\$62.73	\$8.387	\$88.50	\$11.831
Next 260	\$66.86	\$8.938	\$93.45	\$12.493
Next 950	\$70.37	\$9.408	\$99.14	\$13.255
Over 1299	\$73.26	\$9.794	\$102.92	\$13.759

The above chart reflects a 7.9% overall increase in water and sewer charges for 2020. The average residential customer will see an increase in the amount of about \$2/month.

















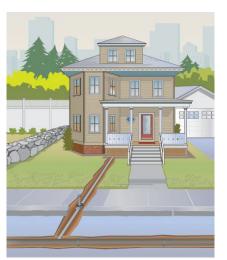




Toss that Tea!

BWSC was honored to celebrate the 246th anniversary of the Boston Tea Party with the Boston Tea Party Ships and Museum (BTPSM). In keeping with BWSC's "Don't Dump" campaign, the tea dumped into the harbor is biodegradable, and all other props used in the reenactment were made to float and easy to identify for retrieval from the Harbor after the event. Our team was there to educate visitors on the importance of keeping Boston Harbor clean.





Roxbury

Financial Assistance Programs

Discount for the Elderly and Fully Disabled

A discount is available for homeowners 65 years or older, or Fully disabled. Qualifying customers receive a 30% discount on the water portion of your bill.

Sewer Lateral Financial Assistance Program

If your sewer line is blocked, collapsed or leaking and verified by a BWSC inspector you could receive a grant up to \$4,000.

Lead Replacement Incentive Program

If you qualify for lead replacement, you will receive a grant for up to \$2,000 and interest free payments extended over 48 months.

Learn more about these programs at www.bwsc.org.

Neighborhood Site	Locations
January - February	2020

Januar	y - rebruary 2020	~ ~	January	February
Brighton	Allston Brighton Child and Family Service Center, 406 Cambridge Street	Thursdays 10am-12pm	16	20
Chinatown	CCBA, 90 Tyler Street	Thursdays 11am-1pm	9	13
Dorchester	Uphams Corner Municipal Building, 500 Columbia Road	Fridays 10am-12pm	17	21
East Boston	East Boston APAC, 21 Meridian Street	Wednesdays 10am-1pm	8 15	5 12
Fields Corner	Kit Clark Senior Center, 1500 Dorchester Avenue	Mondays 10am-12pm	27	24
Hyde Park	Hyde Park Municipal Building, 1179 River Street	Tuesdays 10am-1pm	7 21	4 18
Jamaica Plain	Jamaica Plain Public Library, 30 South Street	Mondays 10am-12pm	13	3
Mattapan	Mattapan Public Library, 1350 Blue Hill Ave	Fridays 10am-12pm	10	7
North End	North End Public Library, 25 Parmenter Street	Thursdays 10am-12pm	2	6
Roslindale	Great Roslindale Medical and Dental Center, 4199 Washington Street	Tuesdays 10am-1pm	14	11
South Boston	South Boston APAC, 424 West Broadway	Wednesdays 10am-1pm	29	26
West Roxbury	Roche Community Center, 1716 Centre Street	Fridays 10am-1pm	24	28
South End &	BWSC Headquarters, 980 Harrison Avenue	Monday-Friday 8a -5p &	Wednesday	/s 8a-7p