

News

Boston Water and Sewer Commission News

Sept/Oct 2022

BWSC @ Work



Upper Roxbury Sewer Separation Phase 3 Ongoing and Upcoming Work

Phase 3 of the project is a continuation of the work recently completed on Dudley Street and involves the installation of new storm drains to separate the stormwater flow from the existing combined sewers.

Sewer and water work in LaGrange Place has been completed. The detour of outbound traffic on Blue Hill Ave continues to be in place as our contractor continues installing a new sewer and drain along Blue Hill Ave.

What happens after combined sewers are separated?

- Sanitary sewerage flows to Deer Island Treatment Plant for treatment.
- Stormwater is discharged to Fort Point Channel.
- Water quality is improved.

If you would like more information about BWSC and its programs, please visit www.bwsc.org. For information specific to the Upper Roxbury Sewer Separation Project, please visit <https://www.bwsc.org/projects>.

Go Green With AutoPay



Heres How:

Step 1: Register for the Customer Self-Service portal

You will need online access, a valid e-mail address, your account number and an activation code to enroll. Your activation code can be found on your bill. You will then have the option for both paperless billing and to sign up for autopay.

Step 2: Sign up for AutoPay

Visit www.bwsc.org and click my account in the top right corner. Once you're in the Customer Self-Service portal, the AutoPay icon can be found on your account's main page. After enrolling in AutoPay with your activation code, your bill will be automatically paid each month.

Keeping Catch Basins Clear



Help BWSC and Public Works Prevent Flooding

Boston is a beautiful place to be for the Autumn season. However, leaves that fall can collect on top of the city's catch basins. These leaves, and other debris, can block rainwater from entering into the storm drain system, potentially causing

flooding in our neighborhoods. Residents can help BWSC and the Department of Public Works to keep catch basins clear of debris. All that's needed is a rake, shovel, broom and receptacle.

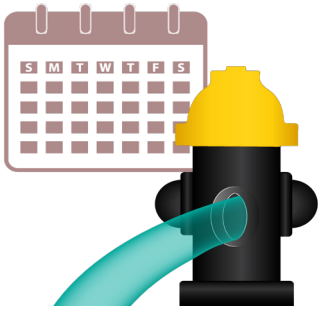
How You Can Help

- Use gloves when clearing leaves and other debris from the top of catch basins in your neighborhood.
- Put leaves and other yard debris in large paper bags or open barrels labeled "YARD WASTE".
- Place barrels, bags and branches curbside by 7 AM on your neighborhood's designated recycling day.

Leaf and Yard Waste Collection

Leaf and yard waste collection continues through the first week in December. For more information, call the DPW at 617-635-7573 or visit their website at boston.gov/trash-day-schedule. On the website, you can view the dates for your designated collection and drop off days.

Water Main Flushing Program Schedule



Preventive Maintenance Scheduling

Flushing hydrants is an important procedure that insures the continued delivery of high quality water and fire protection to our customers. If your water is discolored after BWSC crews flush, run your faucets for a minute or two, this will clear your water service line. Flushing may also cause a temporary reduction in pressure. It should be noted that these conditions are not permanent or harmful. If, however, these conditions persist, please contact Operations at 617-989-7900. The water main flushing program will continue in September. Water main flushing takes place during the hours of 10pm and 6am. **The schedule and a full list of streets is available on our website: www.bwsc.org/flushing.**

Save the Date!



Imagine a Day Without Water

Imagine a Day Without Water is October 20. This year's theme is learning about where your water comes from, and where it goes. Visit bwsc.org to learn about our water distribution system and for resources on our educational programs. We teach groups of all ages about where we get our water and how to keep pipes and catch basins running smoothly! You can also check out imagineadaywithoutwater.org for information.