

Currents

Henry F. Vitale, Executive Director/CFO and Treasurer

January-February 2014

PREVENT FROZEN PIPES



When the temperature is extremely cold, water pipes in your home or business may freeze. To help prevent frozen pipes, take the following precautions:

Insulate pipes in unheated spaces like garages, basements, and crawl spaces.

Check for open windows, air vents, and wind drafts near water pipes.

Seal leaks in the basement foundation where cold air may enter. Stuff holes with insulation. A tiny opening may cause an exposed pipe to freeze.

Allow a slow trickle of water to flow through faucets connected to water pipes that run through unheated spaces.

Keep sink cabinet doors open during cold spells to allow warm air to circulate around the pipes.

Locate water shut off valve and know how to shut off water. If a pipe bursts, shutting off the water promptly can help minimize the damage.

If pipes freeze, use a hair dryer to thaw the lines safely. Thawing will not be fast, but it will be safe. **NEVER USE AN OPEN FLAME TO THAW PIPES.**



When pipes are frozen, there is often water available in at least one faucet. If there is no water coming through any of your taps, the problem may be in the street or your yard.

Call BWSC's 24-hour Emergency Assistance line at (617)-989-7000.



Neighborhood Site Locations

Boston Water and Sewer Commission will have a representative from the Community Services Department at neighborhood locations (see schedule below) to offer assistance.

Please make note of the dates and time for each site.

BWSC staff will be available to:

- Accept payments (check or money order only – no cash).
- Process elderly or disabled persons discount forms.
- Arrange payment plans for delinquent accounts.
- Review water consumption data for your property.
- Resolve billing or service complaints.
- Explain BWSC customer programs.

Brighton
Allston/Brighton APAC
143 Harvard Avenue
Thursdays 10am–1pm
1/23, 2/20

Charlestown
Golden Age Center
382 Main Street
Tuesdays 11am–1pm
1/28, 2/25

Chinatown
CCBA
90 Tyler Street
Thursdays 12 noon–1pm
1/16, 2/13

Dorchester
Uphams Corner
Municipal Building
500 Columbia Road
Fridays 10am–12 noon
1/17, 2/14

East Boston
East Boston APAC
21 Meridian Street
Wednesdays 10am–1pm
1/8, 1/15, 2/5, 2/12

Fields Corner
Kit Clark Senior Center
1500 Dorchester Avenue
Mondays 10am–1pm
1/13, 2/10

Hyde Park
Hyde Park
Municipal Building
1179 River Street
Tuesdays 10am–1pm
1/7, 1/21, 2/4, 2/18

Jamaica Plain
Jamaica Plain
Public Library
12 Sedgwick Street
Mondays 10am–12 noon
1/6, 2/3

Mattapan
Mattapan Public Library
1350 Blue Hill Avenue
Fridays 10am–12 noon
1/10, 2/7

North End
North End Public Library
25 Parmenter Street
Thursdays 10am–12 noon
1/9, 2/6

Roslindale
Greater Roslindale
Medical and
Dental Center
4199 Washington Street
Tuesday 10am–1pm
(Wed.) 1/29, 2/11

South Boston
SB Action Center
424 W. Broadway
Wednesdays 10am–1pm
1/22, 2/26

West Roxbury
Roche Community Center
1716 Centre Street
Fridays 10am–1pm
1/24, 2/21

South End & Roxbury
*Residents of the South End and Roxbury are invited to use the BWSC Headquarters as their Neighborhood Site Location.

BWSC HEADQUARTERS
980 Harrison Ave.

Monday–Friday 8am–5pm
Wednesdays 8am – 7pm

NEW RATES Effective January 1, 2014

WATER

Consumption	Water Rate	
	Per 1,000 Cubic Feet	Per 1,000 Gallons
(Cu. Ft/Day)		
First 19	\$46.64	\$6.23
Next 20	\$48.82	\$6.53
Next 50	\$50.84	\$6.80
Next 260	\$54.06	\$7.23
Next 950	\$56.40	\$7.54
Over 1299	\$58.38	\$7.81

SEWER

Consumption	Sewer Rate	
	Per 1,000 Cubic Feet	Per 1,000 Gallons
(Cu. Ft/Day)		
First 19	\$60.38	\$8.07
Next 20	\$62.24	\$8.32
Next 50	\$63.49	\$8.49
Next 260	\$66.99	\$8.96
Next 950	\$70.69	\$9.45
Over 1299	\$73.13	\$9.78

Cleanup After a Storm



After a snow storm, help protect your neighborhood and family by following these tips:

- Clean snow, ice, and debris from the tops of storm drains on your street to prevent flooding as the snow melts.
- Shovel snow away from the fire hydrants in front of your home or business. This will greatly help the fire department in the event of a fire, when response time is critical.
- Clear the sidewalks in front of your home or business of ice and snow to avoid falls and injuries. Do not shovel snow from driveways onto sidewalks or into streets.

