

Protect Yourself Always Ask for Identification

Before allowing anyone into your home or property, always ask for identification. Boston Water and Sewer Commission (BWSC) employees and consultants are required to provide you with an official photo ID card.

BWSC employees on the road never ask for money. Payments are only accepted by mail, at the BWSC main office, online at www.bwsc.org or at a designated neighborhood payment location (see list on back).

If you are unsure about letting a BWSC employee into your home, call (617) 989-7000 for verification. Ask for the Community Services Department.

