NEWS FROM BOSTON WATER AND SEWER COMMISSION
July - August 2019

Martin J. Walsh, Mayor
Henry F. Vitale, CPA, Executive Director/ Treasurer

BWSC@Work During Safety Month
During National Safety Month, BWSC staff participated in training led by a member of the National Safety Board. The construction crew in the photo is performing the infrastructure work needed to keep our system running smoothly. More importantly, they are doing it right! They are wearing safety gear and have proper equipment, like a ladder and shoring to complete the work safely. Working safely is one of the many ways we strive to provide quality water and sewer services to the city of Boston.

Saving water is wise, especially during summer months when water use is at its highest. Here are some tips for household water conservation this summer.

Indoor Water Use

- Fix leaky faucets, pipes and toilets. This can save hundreds of gallons of water per week.
- Turn off the tap while brushing teeth, shaving, or doing dishes.
- Run dishwashers and washing machines only when full, or adjust the water level setting accordingly.
- Keep a jug of water in your refrigerator for drinking rather than running the tap each time you’re thirsty.

The Water Truck Returns
Keep an eye out for the BWSC Water Truck throughout Boston this summer. BWSC’s Water Truck provides thirsty city-goers with Boston’s award winning water. Refill your reusable bottle or take a sip from the fountain of Boston’s best tasting H2O. For more information on BWSC’s Water Truck, visit www.bwsc.org/watertruck.

BWSC New Billing System Coming Soon
BWSC is getting ready to launch a new billing system that will feature a full service customer portal. You will receive more information about the new billing system in the coming months. Go to www.bwsc.org to learn more.

Boston Water and Sewer Commission
Headquarters is open:
Monday - Friday, 8 AM - 5 PM
Wednesdays, 8 AM - 7 PM
980 Harrison Avenue, Boston, MA 02119
(617) 989-7000 www.bwsc.org

WE ARE ALL CONNECTED
Let’s Protect Boston’s Waterways
Outdoor Water Conservation

- Raise mower blade level to 2-3 inches. Longer grass retains more moisture, encourages deeper rooting, requires less fertilizer, and competes better against weeds.

BWSC Water Conservation Kits

Boston residents are encouraged to get their home water conservation efforts into high gear by requesting a free BWSC Water Conservation Kit.

- The best times to water plants are dawn and dusk.
- Grass naturally becomes dormant in the summer months and brown patches of grass may appear on your lawn. However, grass will revive quickly after a steady rainfall or cooler weather.

*Conservation kits available to Boston residents only.

To order your kit, go to [www.bwsc.org](http://www.bwsc.org) or call us at (617) 989-7500.

Order a Water Conservation Kit

**BWSC Water Conservation Kits include:**

- Kitchen and bathroom faucet aerators.
- A low-flow replacement showerhead.
- A water efficiency gauge to test your showerheads and sinks.
- Dye tablets to check for toilet leaks.

Neighborhood Site Locations

- Pay your water bill with a check or money order — no cash.
- Talk about any questions you may have with your bill or service.
- Find out how much water is being used on your property.
- Plan to make payments on bills that are past due.
- Receive help applying for a senior or disabled persons’ discount.

**Allston/Brighton**
Child & Family Service Center
406 Cambridge St
Thursdays, 10 AM - 1 PM
7/25 & 8/22

**Charlestown**
Golden Age Center
382 Main Street
Tuesdays, 11 AM - 1 PM
7/30 & 8/27

**Dorchester - Uphams Corner Municipal Building**
500 Columbia Road
Fridays, 10 AM - 12 PM
7/19 & 8/16

**East Boston APAC**
21 Meridian Street
Wednesdays, 10 AM - 1 PM
7/10, 7/17 & 8/7, 8/14

**Fields Corner Kit Clark Senior Center**
1500 Dorchester Ave
Mondays, 10 AM - 12 PM
7/22 & 8/19

**Hyde Park Municipal Building**
1179 River Street
Tuesdays, 10 AM - 1 PM
7/2, 7/16 & 8/6, 8/20

**Jamaica Plain Public Library**
30 South Street
Mondays, 10 AM - 12 PM
7/8 & 8/12

**Mattapan Public Library**
1350 Blue Hill Ave
Fridays, 10 AM - 12 PM
7/12 & 8/2

**North End Public Library**
25 Parmenter Street
Thursdays, 10 AM - 12 PM
7/11 & 8/1

**South End & Roxbury**
APAC
1716 Centre Street
Fridays, 10 AM - 1 PM
7/26 & 8/30

**South Boston APAC**
424 West Broadway
Wednesdays, 10 AM - 1 PM
7/31 & 8/28

**West Roxbury Roche Community Center**
1916 Centre Street
Fridays, 10 AM - 1 PM
7/26 & 8/30

**Chinatown CCBA**
90 Tyler Street
Thursdays, 11 AM - 1 PM
7/18 & 8/8

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Residents of the South End and Roxbury are invited to use BWSC Headquarters located at 980 Harrison Ave.