

Currents

BWSC News

Jul/Aug 2020



Open to the Public By Appointment

While a large percentage of transactions can be conducted remotely at bwsc.org, BWSC offices are open to the public for business by appointment. To schedule an appointment call 617-989-7800. No walk-ins will be permitted during this time. A record of your visit, including a valid ID and phone number will also be required to comply with federal and state contact tracing regulations.

Before accessing the building, visitors are required to:

- Have an appointment
- Provide a valid ID and current telephone number for contact tracing purposes
- Wear face covering/masks at all times
- Undergo temperature screening
- Answer health related questions



Easy Ways to Pay Online (www.bwsc.org)

QuickPay

- E-Check
- Debit Card
- Credit Card

AutoPay

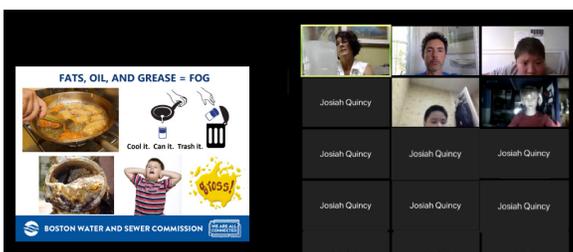
- Register for Online Account
- Sign up for AutoPay



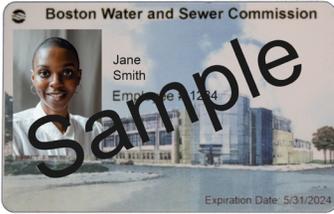
BWSC @ Work, Essential Services Continue Uninterrupted

While we face the COVID-19 crisis together, BWSC is working hard around the clock maintaining the water and sewer infrastructure throughout the city. BWSC crews will continue following safety guidelines put forth by the CDC to ensure the health and safety of our employees and the public.

Virtual Community Education



Presentations are now being held virtually by our educational outreach coordinator. Students can still learn what can and can't be flushed down the toilet or put into storm drains, where our water comes from, and so much more. Camps or summer programs interested in a presentation, contact BWSC at cilloa@bwsc.org.



Protect Yourself! Always Ask for Identification

Construction work has begun. Before allowing anyone into your home or property, always ask for identification. BWSC employees and consultants are required to provide you with an official photo ID card.

If you are unsure about allowing someone who claims to be a BWSC employee into your home, call (617) 989-7000 for verification. Ask for the Community Services Department.



Tips on Outdoor Water Conservation

- The best times to water plants are dawn and dusk.
- Grass naturally becomes dormant in the summer months and brown patches of grass may appear on your lawn. However, grass will revive quickly after a steady rainfall or cooler weather.
- Raise mower blade level to 2-3 inches. Longer grass retains more moisture, encourages deeper rooting, requires less fertilizer, and competes better against weeds.



Stay Hydrated This Summer!

When you are headed out to enjoy the summer weather, don't forget your mask - and don't forget to fill your bottle with great tasting Boston tap water. It's important to stay hydrated during the summer months. Whether you are going for a jog or enjoying the sun, you can always take along some refreshing tap water.



Don't Dump! Help Protect our Waterways

Most catch basins in Boston connect to storm drains that discharge the runoff to the nearest brook, river or Boston Harbor. Do not dump harmful substances such as household chemicals, fertilizers, insecticides, automotive fluids, oils, paints, and commercial waste. Remember, pet waste will also contaminate, it should be disposed of properly and never put into a catch basin. Help keep our rivers and Boston Harbor clean.