

# CURRENTS

BWSC News

Sept/Oct 2020



Catch Basins ready for installation

## BWSC @ Work

Construction has fully resumed in the city and BWSC will continue its dedicated maintenance, replacement and rehabilitation of Boston's water and sewer infrastructure.

Please remember not to let anyone into your building without proper identification during the construction season. You may contact BWSC at (617) 989- 7000.



## Book a Virtual Presentation

Do you have remote classes or community groups who would like to meet virtually and learn about where our water comes from and its quality? Reach out to us for more information by sending an email to [cilloa@bwsc.org](mailto:cilloa@bwsc.org). The Commission offers local schools educational presentations to help promote an understanding of the importance of water quality and what individuals can do to help maintain our local waterways. Our educational program also extends to senior centers, neighborhood groups, and other nonprofit organizations interested in environmental education. We will continue to respect social distancing guidelines by offering our educational outreach program remotely.



## Boston Counts 2020

The deadline to respond to the 2020 census has changed from October 31<sup>st</sup> to September 30<sup>th</sup>. If your household has not responded, you can still do so online or by telephone at [my2020census.gov](http://my2020census.gov) or by calling 844-330-2020. Services are offered in 13 languages, and you can respond even without your original census ID number.



## Save the Date!

Imagine a Day Without Water is October 21<sup>st</sup>. Follow us on social media to see why Boston Water and Sewer Commission values water each day. Visit [imagineadaywithoutwater.org](http://imagineadaywithoutwater.org) to see how you can get behind the cause too!



## Water Main Flushing Program Schedule

Flushing hydrants is an important preventive maintenance activity that allows BWSC to continue to deliver the highest quality water and fire protection to our customers. If you experience a discoloration of water after BWSC crews flush, run your faucets for a minute or two, this will clear your water service line. Flushing will commence September 1<sup>st</sup> through October 12<sup>th</sup> in Chinatown, South End and Roxbury from 10PM to 6AM.

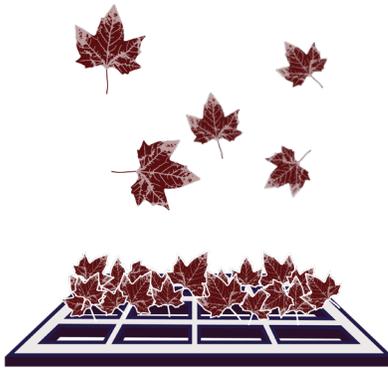
**Check our website for a list of streets.**



## Paying Your Bill Online

Promote social distancing by paying your bill on-line at [www.bwsc.org](http://www.bwsc.org). Our website has convenient options for bill payment such as Quickpay and Autopay. Also, if you sign up for the Customer Self-Service portal, you can view, download and pay your bill. You can also view your account history, monthly consumption, and daily consumption. Our on-line system simplifies the billing process while also helping to reduce social contact.

**Reminder: In-person services are available at Headquarters by appointment only.**



## Keeping Catch Basins Clear

Autumn is a beautiful season to be in Boston. However, leaves that fall can collect on top of the city's catch basins. These leaves, and other debris, can block rainwater from entering into the storm drain system, potentially causing flooding in our neighborhoods. Residents can help BWSC and the Department of Public Works to keep catch basins clean and free of debris. All that's needed is a rake, shovel, broom and receptacle.

## How You Can Help

- Use gloves or other protective gear.
- Clear leaves and other debris from catch basins in your neighborhood or near your business.
- Put leaves and other yard debris in large paper bags or open barrels labeled "YARD WASTE".
- Place barrels, bags and branches curbside by 7 AM on your neighborhood's designated recycling day.

## Leaf and Yard Waste Collection

Leaf and yard waste collection continues through the first week in December. For more information, call the DPW at 617-635-7573 or visit their website at [boston.gov/trash-day-schedule](http://boston.gov/trash-day-schedule).

