What Is the Cost?
The estimated cost of the private lead water service replacement will be determined after an initial review of the property. Eligible property owners will be credited up to $4,000 towards the cost of the replacement by enrolling in this voluntary program.

How Can I Pay?
Property owners will have the ability to pay for the amount exceeding $4,000 (if applicable) for lead service replacement either:

- In a lump sum payment
- Interest-free, over a 60-month period as part of the water and sewer bill

How to Apply
To apply, call the Lead Hotline at 617-989-7888. Your property will be reviewed. Once the cost is determined, you may enroll, if eligible. The replacement work is generally performed weekdays and is subject to availability.

Additional Information
For more information, call the Lead Hotline at 617-989-7888.

Supplemental Information
Boston Public Health Commission
www.bphc.org
617-534-5395

Environmental Protection Agency
www.epa.gov/lead
1-800-424-LEAD (5323)

Department of Environmental Protection
www.mass.gov/eea/ agencies/massdep/ water/
E-mail: Program.Director-DWP@state.ma.us
617-292-5770

Massachusetts Water Resources Authority
www.mwra.com
617-242-LEAD (5323)

Henry F. Vitale
Executive Director
980 Harrison Avenue
Boston, MA 02119-2540
www.bwsc.org

The Private Lead Replacement Incentive Program

Im Bericht steht wichtige Information über die Qualität des Wassers Ihrer Gemeinschaft. Der Bericht soll übersetzt werden, oder sprechen Sie mit einem Freund, der ihn gut versteht.

この資料には、あなたの飲料水についての大切な情報が書かれています。内容をよく理解するために、日本語に翻訳して読むか説明を受けてください。

이 보고서에는 중요한 정보가 담겨 있습니다. 토소어하는 분이 있다면, 그 분에게 문의해 보세요.

Let's Protect Boston's Waterways

2021
What Is a Private Water Service?

It is the portion of the water service pipe running from the property line into the building. This pipe may be made of lead. The removal of any portion of a lead service in the public way is fully funded by the Commission. Removal of all lead services is the ultimate goal.

Why Replace a Lead Service?

Lead generally is not present in source water but can enter the tap water through corrosion of plumbing materials. Prior to 1950, lead was used for exterior plumbing connections and can be found in older buildings. If the water service line at your property is made of lead, you are encouraged to participate in this program to replace it and protect the health of occupants in the building.

What Can I Do to Reduce the Risk?

- Replace your private lead water service.
- Put a bottle of water in the refrigerator at night for early morning use.
- Use only cold water for drinking and cooking. Before drinking, flush the water system by running the tap until the water is cold to the touch, especially if you have not used the water for a few hours. The longer water remains standing in a lead pipe, the greater the chance lead can leach into the water.

Who Is Eligible?

Boston property owners are eligible to participate in the Lead Replacement Incentive Program if all of the following conditions are met:

- The property is served by a two-inch or smaller water service pipe, which contains lead.
- The water and sewer account for the property is active and not delinquent.
- The property owner agrees to have the work done by BWSC.

BWSC reserves the right to determine eligibility of a property.

The Program

The Lead Replacement Incentive Program exists to encourage Boston’s property owners to replace private lead water services. While private water service connections are the responsibility of the owner, Boston Water and Sewer Commission (BWSC) has developed this voluntary grant program as an incentive to remove lead from water services. Financial assistance in the form of a credit up to $4,000 towards the cost of the replacement and the ability to pay interest-free over a 60-month period is available to eligible property owners.