BWSC @ Work in Your Neighborhood

With the onset of warmer weather, residents of the City can expect to see BWSC construction contractors and crews performing maintenance and upgrades to the largest water and sewer system in New England. This work in your community is necessary to ensure the highest quality drinking water and the best sewer services. Please remember not to let anyone enter your home without proper identification. BWSC employees and contractors are required to carry photo ID's. If you are unsure please call our main number (617) 989-7000.

Celebrating Older Americans Month

The Age Strong Commission of Boston offers programs, resources and assistance for seniors. For more information see their website at www.boston.gov to find out about transportation, food resources, volunteer opportunities, housing, events, and more.

BWSC proudly offers a 30% discount on both the water and sewer portion of the bill to seniors and disabled homeowners. Have you signed up yet? Check to see if you or a loved one qualifies: call (617) 989-7000 to speak with a customer service representative. You can also visit www.bwsc.org for information on our senior and disabled discount.

Attention BWSC Customers

Notice to customers Who Pay With a Credit or Debit Card

Beginning June 1, 2021, customers who pay their water and sewer bills using a credit or debit card (Visa, Mastercard and Discover) will be assessed a convenience fee of $4.95 by the third-party payment processor per every increment of $650. This fee is paid directly to the third-party service provider to cover processing costs and at no time does the fee enter the Commission’s records. AutoPay Customers who currently make payments with a credit or debit card will be charged the fee unless they change the form of payment. This is an easy step. AutoPay Customers can continue to enjoy the AutoPay benefit without the fee by simply changing the selected form of payment from credit or debit to electronic check. BWSC continues to offer payment options without convenience fees. Please note: Payments made by electronic check, by mail with check, or in-person are not subject to a convenience fee. For more information visit the BWSC’s website www.bwsc.org or call customers services at (617) 989-7800.
Spring is Here - DO YOUR PART

Show how much you care about your pet - and the water we rely on for recreation. Please remember to “Scoop the Poop”. Help keep Boston streets and waterways clean and clear by picking up after your pet. Pet waste carries harmful bacteria which will pollute our waterways if dumped in catch basins. Dispose of pet waste in the trash. Improper disposal of pet waste is harmful to the environment and our waterways.

Keep Wipes Out of Pipes

Disinfectant wipes that claim to be flushable and sewer safe in fact are not. When using wipes be sure to dispose of them properly in the trash and not down the toilet. Wipes when flushed down the toilet can cause blockages in your home’s plumbing and in the public sewer system. Do your part: Keep Wipes Out of Pipes.

May 2 - 8 is National Drinking Water Week

This year’s theme for drinking water week is “There when you need it”, emphasizing what it takes to deliver safe drinking water every time you turn on the tap. The American Water Works Association encourages us to learn about the vital role that infrastructure and maintenance plays to ensure that your water is there when you need it. Did you know the Quabbin and Wachusett Reservoirs are two of the most abundant and high quality water supplies in the world? These reservoirs deliver water not only to Boston, but to 51 cities and towns! To learn more about the Quabbin and Wachusett water system, visit www.bwsc.org or www.mwra.com.

Leaf and Yard Waste Schedule

2021 May - August Calendar: Also Available online at Boston.gov.