



Sept/Oct 2021

# Interested in AutoPay?



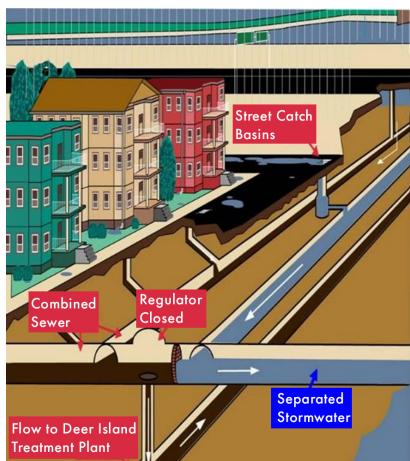
## Here's How

### Step 1: Register for the Customer Self-Service portal

You will need online access, a valid e-mail address, your account number and an activation code to enroll. Your activation code can be found on your bill.

### Step 2: Sign up for AutoPay

Visit [www.bwsc.org](http://www.bwsc.org) and click my account in the top right corner. Once you're in the Customer Self-Service portal, The AutoPay icon can be found on your account's main page. After enrolling in AutoPay with your activation code, your bill will be automatically paid each month.



## BWSC @ Work

### South Boston Sewer Separation Project Is Underway

#### WHAT HAPPENS AFTER COMBINED SEWERS ARE SEPARATED

- Sanitary sewerage flows to Deer Island Treatment Plant for treatment.
- Stormwater is discharged to Fort Point Channel.
- Water quality is improved.
- Flooding is being mitigated.
- Treatment costs are being reduced.

\*Combined Sewer Overflows (CSO) are still possible with a severe storm.



Imagine a Day  
Without Water  
October 21, 2021

## Save the Date!

### Imagine a Day Without Water

Imagine a Day Without Water is October 21st. This year's theme is learning about where your water comes from, and where it goes. Visit [bwsc.org](http://bwsc.org) to learn about our water distribution system and for resources on our educational

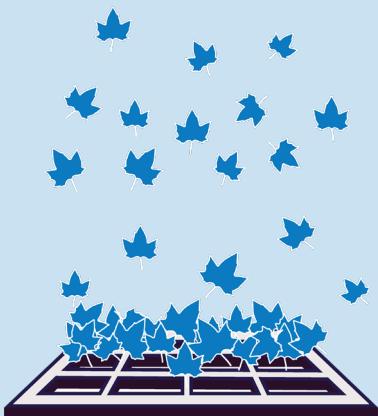
programs. We teach groups of all ages about where we get our water and how to keep pipes and catch basins running smoothly! You can also check out [imagineadaywithoutwater.org](http://imagineadaywithoutwater.org) for information.



## Water Main Flushing Program Schedule

### Preventive Maintenance Scheduling

Flushing hydrants is an important procedure that insures the continued delivery of high quality water and fire protection to our customers. If your water is discolored after BWSC crews flush, run your faucets for a minute or two, this will clear your water service line. Flushing may also cause a temporary reduction in pressure. It should be noted that these conditions are not permanent or harmful. If, however, these conditions persist, please contact Operations at 617-989-7900. The water main flushing program will begin in September. **The schedule and a full list of streets is available on our website: [bwsc.org](http://bwsc.org).**



## Keeping Catch Basins Clear

### Help BWSC and Public Works Prevent Flooding

Boston is a beautiful place to be for the Autumn season. However, leaves that fall can collect on top of the city's catch basins. These leaves, and other debris, can block rainwater from entering into the storm drain system, potentially causing flooding in our neighborhoods. Residents can help BWSC and the Department of Public Works to keep catch basins clear of debris. All that's needed is a rake, shovel, broom and receptacle.

### How You Can Help

- Use gloves when clearing leaves and other debris from the top of catch basins in your neighborhood.
- Put leaves and other yard debris in large paper bags or open barrels labeled "YARD WASTE".
- Place barrels, bags and branches curbside by 7 AM on your neighborhood's designated recycling day.

### Leaf and Yard Waste Collection

Leaf and yard waste collection continues through the first week in December. For more information, call the DPW at 617-635-7573 or visit their website at [boston.gov/trash-day-schedule](http://boston.gov/trash-day-schedule). On the website, you can view the dates for your designated collection and drop off days.