

Currents

BWSC News

July/August 2025



BWSC @ WORK

Water, Sewer, and Drainage Improvements in Fenway/Kenmore

This project proposes a new routing of the sanitary sewer in Peterborough Street between Jersey Street and Private Alley 931, through Private Alley 931, and tying into the existing sewer in Boylston Street. The purpose of the project is to (1) provide better service to customers on drainage and sanitary system by replacing and rehabilitating storm drains the sanitary sewer, and (2) provide higher quality drinking water by installing new water mains. The anticipated impacts include water service interruptions, noise, traffic and parking modifications, dust, and general construction impact.

View upcoming projects in your area any time on our website: <https://www.bwsc.org/projects/project-lookup>

CONSUMPTION SERVICE BY CUSTOMER PERIOD
1/01/2025 - 06/30/2025

WATER CONSUMPTION			CONSUMPTION SERVICE			
Water Service	Reading Date	Reading	Reading Date	Reading Date	Consumption	
00000000	04/15/2019	92355 Actual	02/11/2019	276	04/11/2019	707
	05/12/2019	92555 Estimated	01/12/2019	290	04/12/2019	899
			12/11/2018	488	04/11/2018	490
			11/12/2018	212	04/12/2018	717
Current Service Period 30 Days	06/30/2025	580 (0)	06/30/2019	622	03/10/2019	310
		2244 GFL	03/10/2019	622	03/10/2019	306

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Included on the back of every bill - accessible by mail and online.

SERVICE MAY BE TERMINATED IF PAST DUE AMOUNT REMAINS UNPAID
Boston Water and Sewer Commission (BWSC) Customer Service

Right to Water Service During Service Issues
If you are unable to pay your bill, you may request a temporary suspension of service for up to 30 days. If you are unable to pay your bill, you may request a temporary suspension of service for up to 30 days. If you are unable to pay your bill, you may request a temporary suspension of service for up to 30 days.

Right to Dispute Your Bill
If you have a concern about your bill, you may request a review of your bill. If you have a concern about your bill, you may request a review of your bill. If you have a concern about your bill, you may request a review of your bill.

Payment Plans
If you are unable to pay your bill, you may request a payment plan. If you are unable to pay your bill, you may request a payment plan. If you are unable to pay your bill, you may request a payment plan.

Right to Service for Senior Citizens
If you are a senior citizen, you may be eligible for a discount on your bill. If you are a senior citizen, you may be eligible for a discount on your bill. If you are a senior citizen, you may be eligible for a discount on your bill.

Discounts for Senior Citizens and the Disabled
If you are a senior citizen or disabled, you may be eligible for a discount on your bill. If you are a senior citizen or disabled, you may be eligible for a discount on your bill. If you are a senior citizen or disabled, you may be eligible for a discount on your bill.

Estimated Bills
If you are unable to pay your bill, you may request an estimated bill. If you are unable to pay your bill, you may request an estimated bill. If you are unable to pay your bill, you may request an estimated bill.

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Track Your Usage to Catch Leaks!

Did you know you can access your water consumption data online? Monitor your monthly water usage by viewing your water bill on our CSS Portal. Easily access all your past and current bills in one convenient location to quickly identify unusual patterns. If you notice a monthly reading that is abnormal for your household, below are some ways to check for potential leaks:

Faucets – Check all faucets and piping for leaks by monitoring for drips of water under sinks and from exposed pipes. Perform an inspection with the water on and off, as some leaks only occur when the water is on.

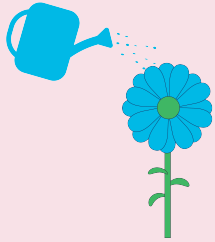
Toilets – Add a few drops of food coloring in the toilet tank. If the food coloring appears in the toilet bowl, this means you have a leak. Some toilet leaks are intermittent, so you don't always see or hear the water running.

Many customers increase their water consumption in the summer months by using water cooled air conditioning, watering gardens, washing cars, filling swimming pools, etc. Otherwise, a drastic increase in consumption could be an indication that a problem exists at a property and should be inspected for leaks by checking all plumbing, fixtures and water appliances.



Water Conservation Guide

Become a pro at conserving water this summer!



Outdoor Water Conservation

- The best times to water plants and grass are dawn and dusk.
- Grass naturally becomes dormant in the summer months and brown patches of grass may appear on your lawn. However, grass will revive quickly after a steady rainfall or in cooler weather.
- Raise the mower blade level to 2-3 inches allowing longer grass growth, this helps lawns retain more moisture, grow deeper roots, use less fertilizer, and compete better against weeds.



Indoor Water Conservation

- Fix leaky faucets, pipes and toilets. This can save hundreds of gallons of water per week.
- Turn off the tap while brushing teeth, shaving, or washing dishes.
- Run dishwashers and washing machines only when full, or adjust the water level setting accordingly.
- Keep a jug of water in your refrigerator for drinking rather than running the tap each time you're thirsty.



Water Conservation Kit

Boston residents are encouraged to get their home water conservation efforts into high gear by requesting a free water conservation kit. Conservation kits are available to Boston residents only. To order your kit, go to www.bwsc.org or call us at 617-989-7250.

Conservation Kit Includes:

- Easy to use instructions.
- Kitchen and bathroom faucet aerators.
- A low-flow replacement showerhead.
- A water efficiency gauge bag.
- Dye tablets to check for toilet leaks.



Stay Hydrated This Summer!

When you are headed out to enjoy the summer weather, don't forget to fill your bottle with great tasting Boston tap water. It's important to stay hydrated during the summer months. Whether you are going for a jog or enjoying the sun, you can always take along some refreshing tap water.